

HOLIDAYS **OBSERVED DURING THE MONTH OF** MAY

May 9

May 31

Memorial Day



INSIDE THIS EDITION

| HR CAPP– FREE Income Tax Preparation | 2 |
|---|---|
| Symptoms of Coronavirus | 3 |
| Coronavirus: Keeping You Informed | 4 |
| Coronavirus: Update from The Foodbank | 5 |
| Important Numbers | 6 |
| Manager's Corner | 7 |
| Rehabilitation Assistance | 8 |



NEWS AND **NEIGHBORS**

Newport News Redevelopment and Housing Authority

May 2021

Volume 28, Issue 5

How do I Register to V

ation Who can register to vote? Where can I get a registration form?



To be eligible to register to vote in Virginia a person must:

- Be a resident of Virginia (A person who has come to Virginia for temporary purposes and intends to return to another state is not considered a resident for voting purposes);
- · Be a U. S. Citizen;
- Be 18 years old (Any person who is 17 years old and will be eighteen years of age at the next election shall be permitted to register in advance and also vote in any intervening primary or special election;
- Does not claim the right to vote in any other State;
- Not currently declared mentally incompetent by a court of law;
- If convicted of a felony, your right to vote must have been restored.

Persons eligible to register can obtain a registration application at any of the following locations:

- Local voter registration office: Newport News City Hall-2400 Washington Avenue-6th Floor-Newport News, Virginia 23607. Telephone number: 757.926.8683
- Online: www.nngov.com/voter-registrar.
- State or local government offices when applying or recertifying for Aid to Dependent Children, Food Stamps, WIC, Medicaid, or Rehabilitation Services;
- Government offices in the State that provide State-funded programs primarily engaged in providing services to person with disabilities;
- Armed forces recruitment offices;
- Public Libraries: Pearl Bailey-2510 Wickham Avenue, Newport News, VA 23607 Grissom-366 DeShazor Drive, Newport News, VA 23608 West Avenue-2907 West Avenue, Newport News, VA 23607 Main Street-110 Main Street, Newport News, VA 23601
- State Board of Elections office;
- Department of Motor Vehicles offices;
- Voter Registration Drives.

Registration Deadline: Monday, May 17, 2021 by 5:00 p.m. (in person)

If registering online, must be submitted by 11:59 p.m.



Maximizing Opportunities & Transforming Lives

VOLUNTEER INCOME TAX ASSISTANCE



TAX PREPARATION Services

Low Income Families

Seniors

Disabled Residents

*6,000!

Sponsored by

Families Achieving Community Economic Stability (FACES) Coalition

For a complete listing of VITA Preparation Sites and Eligibility Requirements, visit:

www.hrcapinc.org





FACES VITA Tax Sites

SCAA - VITA

(Formerly Courthouse Community Center) 13813 Warwick Blvd., Suite BC2

13813 Warwick Blvd., Suite BC2 Newport News, VA 23602

Service Hours:

Saturday—9:30 am to 11:30 pm Open February 1st to April 15th Walk-ins accepted

Family Investment Center

600 C Ridley Circle Newport News, VA 23607

Service Hours:

Please see HRCAP Mobile Sites Below For services for this VITA Site. Refer questions to (757) 928-3681 or tjones@nnrha.org

USW Region 8 Local 8888

4106 Huntington Avenue Newport News, VA 23607

Service Hours:

Monday, Wednesday and Friday 8:30 am to 4:30 pm Open February 3rd to October 15th Walk-ins accepted

HRCAP Mobile Site 2

Clark Multi-Purpose Center 392 Maple Avenue Newport News, VA 23607

Service Hours:

Monday—10 am to 1 pm Open from February 8th to TBD

To Free File your taxes visit
IRS.gov/Free File where you can prepare
and file your federal individual income tax return for free using
tax-preparation-and filing software.



SYMPTOMS OF CORONAVIRUS DISEASE 2019

Patients with COVID-19 have experienced mild to severe respiratory illness.



FEVER

COUGH

*Symptoms may appear 2-14 days after exposure.

If you have been in China or in close contact with someone with confirmed COVID-19 in the past 2 weeks and develop symptoms, call your doctor.

SHORTNESS OF BREATH



For more information: www.cdc.gov/COVID19

CS315252-A

Virginia Medicaid Updates Policies to Fight Coronavirus

Virginia Medicaid will cover all COVID-19 (coronavirus) testing and treatment for members and eligible Virginians. They have also updated other policies to fight the spread of coronavirus and protect members. Updated policies include:

- No co-pays for any Medicaid or FAMIS covered services
- No pre-approvals needed and automatic approval extensions for many critical medical services
- Outreach to higher risk and older members to review critical needs
- 90-day supply of many routine prescriptions
- Ensure current Medicaid members do not inadvertently lose coverage due to lapses in paperwork or a change in circumstances
- Encourage use of telehealth resources

NEWPORT NEWS HEALTH DEPARTMENT

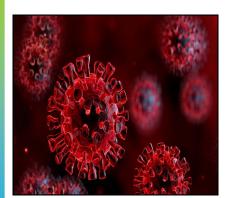
Call center is open 8 AM - 6 PM

Please call 757•594•7069

If you have questions about where to

get tested if you are experiencing

COVID-19 symptoms.



We encourage you to self-report illness or quarantine if you are not feeling well. This will prevent spreading COVID 19 to your loved ones and friends.



Conronavirus Update from the Virginia Peninsula Foodbank

During times of crisis, the Foodbank plays an important role in meeting community needs. In response to the coronavirus, the Virginia Peninsula Foodbank has been working to provide food to people who might otherwise go hungry.

The Foodbank's Mobile Food Pantry Program is distributing food in high-traffic spots across the peninsula and they are working with partner agencies to ensure people receive the food they desperately need. The team from the Foodbank's Culinary Training Program is preparing breakfast and lunch graband-go bags for children throughout our local area. The Foodbank has also hosted several large-scale public food distribution events to help individuals and families struggling to locate healthy meals. During a distribution event in Newport News last week, they provided food to support 500 households.

If you are struggling to get the food you and your family need, please visit the Get Help page on the Foodbank's website to locate a mobile food pantry or partner agency that can help. Please call (757-596-7188) prior to visiting to confirm hours of operation, as distribution plans change quickly and without much notice.

Due to the increased demand for food in grocery stores, the Foodbank has seen a significant decrease in food pick-ups and store donations, which means personal donations are even more important. You can still drop food donations off at their Hampton headquarters at 2401 Aluminum Avenue. All donations are quarantined for 72 hours before they are available to be distributed. You can make a monetary donation to help purchase truckloads of supplies, donate through YouGiveGoods or purchase through online retailers to ship items directly to the Foodbank's doors. For additional information on any of these options, you can contact Tracy Hansbrough at thansbrough@hrfoodbank.org.





Virtual Programs

The website for programs and our Facebook page is below.

Website:

https://library.nnva.gov/264/Events-Calendar

Facebook Page:

https://www.facebook.com/ nnlibrary/



Looking for child care during the crisis?



Call Child Care Aware at 1-866-KIDS-TLC

1-866-543-7852

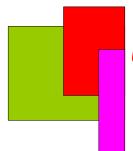
IMPORTANT NUMBERS

| Marshall | 928-6181 |
|--------------------------|----------|
| Ridley | 928-2680 |
| Ashe Manor | 928-6187 |
| Aqueduct | 933-5700 |
| Pinecroft | 269-4300 |
| Orcutt Townhomes | 928-6187 |
| Community Resources | 928-6063 |
| Family Investment Center | 928-3680 |
| Facilities East & North | 247-0484 |
| | 247-0485 |

Everyone reacts differently to stressful situations. Stress during an infectious disease outbreak can include:

- Fear and worry about your own health and the health of your loved ones;
- Changes in sleep or eating patterns;
- Difficulty sleeping or concentrating;
- · Worsening of chronic health problems;
- Increases use of alcohol, tobacco or other drugs.

Call your healthcare provider if stress gets in the way of your daily activities for several days in a row.



Manager's Corner

After Hours Guidelines

| Marshall | 928-6154 |
|------------------|----------|
| Ridley | 928-6154 |
| Spratley House | 928-6187 |
| Ashe Manor | 928-6187 |
| Aqueduct | 833-5700 |
| Pinecroft | 269-4300 |
| Orcutt Townhomes | 928-6187 |

Please use this number ONLY after 5:00 p.m., (757) 247-0484.



The waiting list for housing assistance at the Warwick SRO is open for single room occupancy only.

Please call (757) 928-6060, Monday-Friday, from 9:00 a.m. - 4:00 p.m. to schedule an appointment.





This newsletter is published by the Newport News Redevelopment and Housing Authority.



News Coordinator and Layout Lisa Artis

Newport News Redevelopment and Housing Authority

P. O. Box 797 Newport News, VA 23607

General Overtime Guidelines

Maintenance staff will respond to the following calls:

- 1. Gas Leaks;
- 2. Electrical Problems;
- 3. Smoke Detector;
- Power Outages (only at Pinecroft, Ashe Manor, Spratley House, Ridley and Marshall);
 No Heat between 5:00 p.m. on Friday and 8:00 am
- No Heat between 5:00 p.m. on Friday and 8:00 am on Sunday or holidays if the next day is a working day. If the next day is not a working day, accepts calls until 6:00 p.m.
- 6. Floods and Sewer Problems;
- 7. Broken Windows;
- 8. Collapsed ceiling or damaged roofs;
- 9. Commode stopped up (if two in apartment hold to next day if that is a normal business day);
- 10. Lock Out/Lock Change:
- 11. Damaged Exterior Doors;
- 12. Fire.

Note to Residents: If you believe the situation can wait until the next day, call first thing in the morning.

FILING A COMPLAINT...



Here is the Customer Service Hotline Number: 757-928-3680

A TENANT HOTLINE IS A FREE SERVICE FOR TENANTS LIVING IN PROPERTIES OWNED AND MANAGED BY
THE NEWPORT NEWS REDEVELOPMENT
AND HOUSING AUTHORITY. WHEN
FILING A COMPLAINT, YOU MUST
STATE YOUR FULL NAME, ADDRESS,
AND TELEPHONE NUMBER AND SPEAK
AS SLOWLY AND CLEARLY AS POSSIBLE.

WE WILL CALL YOU BACK WITHIN 48 HOURS REGARDING YOUR CONCERNS.

THANK YOU



We all know the heartache and devastation that drugs can bring to our families.

If you or anyone you know and love is affected by substance abuse help is available.

| Program Name | Services | Payment |
|---|---|-------------------------------|
| Tidewater Area Hot Line 459-8467 | Narcotics Anonymous | No fees |
| Narcotics Anonymous VA Regional Hot Line 1-800-777-1515 | Support group for recovering substance abusers. | No fees |
| Hampton Roads Clinic Reflections 827-8430 | Outpatient Counseling I.V. Methadone Maintenance 30-45 day Residential Facility | Sliding fee Scale Medicaid |
| Project Link 245-0217 | Case manage- ment and coordination services for pre- natal abuser | Sliding fee Scale Medicaid |
| Al Anon/Alateen 1-888-425-2666 AA Hotline 595-1212 | Support group Alcoholism- friends/relatives and teens. 12 Step Program | No fees No fees |
| Peninsula Area Help Line 875-9314 | Narcotics Anonymous | No fees |
| Advanced Recovery Systems 1-888-338-1433 | Alcohol, Eating Disorders and Substance Abuse | Private Insurance |





IT'S NOT A HOTLINE, IT'S A WARM LINE

Partners in Recovery's Warm Line is a non-crisis phone number to call before a crisis heats up! Callers will

speak with a trained peer recovery specialist that has mental health and substance use disorder lived experience. They will listen, offer hope, transparent lived experience and recovery support resources to assist BEFORE a crisis!

757-251-2394

8AM-11PM, 7 DAYS A WEEK

CALL US



Comprehensive Outpatient Services
Partners in Recovery
400 Medical Drive-Suite A, Hampton, VA 23666
Telephone: 757-788-0400
Fax: 757-788-0957
Website: hnncsb.org



MISSION STATEMENT



The mission of the Newport News Redevelopment and Housing Authority (NNRHA) is to create affordable housing, viable neighborhoods, and opportunities for self-sufficiency that enhance the quality of life for all citizens of Newport News.